

EMS Enterprise™ efficiently manages shared rooms and resources, coordinates meeting services, and tracks and analyzes real estate utilization.



Powerful tools for meeting and event management
Book rooms and resources quickly and efficiently



Bring facilities into synch enterprise-wide
System scales to regional/national/global installations



Manage billing and accounts receivable
Easily track and report on event-related finances



Business intelligence at your fingertips
Utilize your resources more effectively



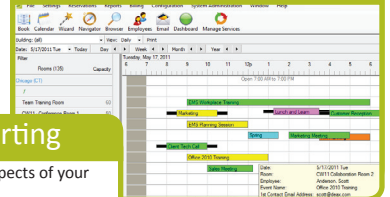
Flexible and highly customizable
Work in a system that mirrors your business processes and terminology



Online community access
Make facility and event information available 24/7

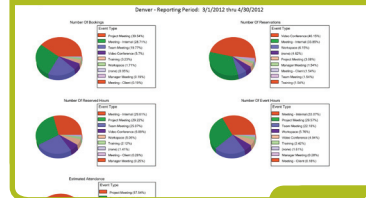
The Reservation Book

Provides at-a-glance availability checking and drag-and-drop event creation/editing



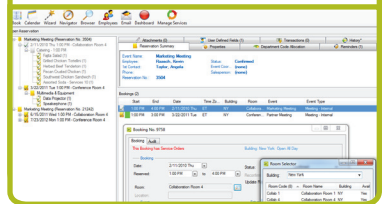
Powerful Reporting

Clear, concise reports cover all aspects of your scheduling operations



The Navigator

Makes keeping track of event information simple



Powerful tools for meeting and event management

Work more efficiently and use the time you save to tend to your visitors or knock more things off your To Do list.

- Intelligent “Wizards” for finding/booking space, copying events, adding resources, etc.
- Drag-and-drop editing in the Reservation Book makes it easy to juggle events

Bring facilities into synch enterprise-wide

“We’re on a pace for 300,000 bookings this year,” says an executive at a Fortune 100 financial services firm that uses EMS Enterprise to manage more than 2,000 rooms in over 100 buildings worldwide. Check out their story and others at www.dea.com/resourcelibrary/casestudies.aspx.

Even if your operation isn’t global, you can still utilize the system’s scalability, customizable security profiles and ability to accommodate different business processes to bring multiple facilities happily into one database.

Manage billing and accounts receivable

Generate invoices and track associated deposits, payments and adjustments

- Supports a variety of pricing methods (flat rate, hourly by event time, etc.)

Optional Modules for All-In-One Integration

Below are some of the more commonly used optional modules.

Video Display Interface

Keep everyone in the know by providing data to digital signage systems.

Microsoft Exchange® Integration

Simplify meeting planning by showing room and attendee availability and sending meeting invitations.

Virtual EMS

Provide your customers with web browser access to facility and event information, and the ability to submit requests.

Integrated Authentication

Streamline web account maintenance and enable single sign-on.

For a complete list and details on each, visit:
www.dea.com/OptionsEnt

- Automatically calculates taxes, gratuities, service charges, etc.
- Produce customer Statements and an Ageing Report to manage your receivables

Business intelligence at your fingertips

- Run analytic queries from a convenient Dashboard window
- Real estate reporting helps you forecast and plan for the future

Flexible and highly customizable

Software that conforms to your way of doing things rather than the other way around!

- Define your data (rooms, event types, user defined fields etc.) to match your scheduling practices and record the information you need
- Create customized user profiles to accommodate complex security needs

Online community access with Virtual EMS™

Virtual EMS™ is the optional (but highly recommended) customer-facing web application that makes room availability and event information accessible online.

- Authorized users can submit requests or create room reservations and schedule meeting-related services online
- Use Virtual EMS from the web browser on your computer or from mobile devices

Virtual EMS

Allows authorized users to view meeting/event calendars, check availability and submit requests via the web

The screenshot shows a web browser interface for the Virtual EMS application. At the top, there's a navigation bar with 'Reservations', 'My Account', 'Check In/Check Out', 'Admin', and 'Help'. Below that, a calendar view for May 2011 is displayed, showing events for each day. A pop-up window is open over the calendar, showing details for a reservation: Reservation Id 16214, Booking Id 42493, Meeting Name RPS Seminar, Meeting Type Seminar, Date Thursday, May 05, Location Chicago - CW1100, Reserved Time 8:00 AM - 5:00 PM, Setup Type Workspace (1), and Status Confirmed.

Professional Services

From system configuration to software training, we have the experience and the resources you can call on to get your project off to a flying start.

“I just wanted to take a few moments to let you know how phenomenal your support team is. I have worked in the IT industry for over 10 years and have never encountered such a professional support format. They should be the model for all IT organizations.”

Ryan S., Senior Specialist, IT Support, Texas Hospital Association

Annual Service Agreement

The Annual Service Agreement (ASA) provides toll-free access to our knowledgeable Denver-based Customer Support team, free software updates and new versions of EMS Enterprise, and a User ID for the EMS Online Support Center.

EMS ENTERPRISE™ ADDITIONAL FEATURES

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| <ul style="list-style-type: none"> ■ Intuitive tools for making and editing bookings ■ Locate reservations via powerful browsers ■ Replicate entire events with the Copy Reservation utility ■ Integrated CRM for use by event coordinators, sales staff, etc. ■ Send emails from within EMS using Microsoft Outlook® contacts | <ul style="list-style-type: none"> ■ Benchmark Metrics Report ■ Export reports into PDF format ■ Rapid software deployment ■ Requires minimal ongoing IT support ■ Compatible with Microsoft Outlook and other vCalendar devices ■ Optional attendee availability confirmation ■ “Best-fit” search functionality ■ System-generated audit log tracks booking changes | <ul style="list-style-type: none"> ■ Optionally track meeting acceptance ■ Customizable confirmations/invoices can be printed or emailed ■ Reminders alert customers/staff to date-specific tasks ■ World-class software support |
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System Requirements

For a complete listing of the current system requirements for EMS Enterprise, visit: www.dea.com/ReqEnt

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